



The Community Transport fleet

We have a range of modern and well-maintained vehicles to help you get to where you need to go, from cars to buses, some of which are fitted with wheelchair hoists. All wheelchairs are restrained during transport with a special, complying restraint system. Please note that the specific types of vehicles may vary between transport providers.

**Supported by the Australian Government
Department of Social Services**

If you have difficulty speaking English and require an interpreter, please call the Telephone Interpreter Service on 131 450, and an interpreter will help you to talk to our staff and make bookings and enquiries.

We look forward to helping you to continue to enjoy independent living at home and in your local community.



What is Community Transport?

Community Transport is funded under the Commonwealth Home Support Programme to provide transport for the elderly aged 65 years and older (50 years and over for Aboriginal and Torres Strait Islanders), eligible NDIS clients, carers and people who are transport disadvantaged. This service is designed to enable those who need assistance to continue living independently in their home and community.

Community Transport services

Community Transport can assist you in getting to medical appointments on time, to the local shopping centre and to many social activities. Our service is designed to help you to retain your independence and to make it easier for you to socialise and stay connected with your friends and family.

We provide safe and reliable door to door transport to:

- doctors and medical appointments;
- other specialist appointments;
- hospital visits;
- shopping centres; and
- group and individual social outings.

If you need to get to a specific destination and you are unsure if Community Transport can provide the transport needed to get you there, simply contact us to see if we can help.

How to become a Community Transport client

If you are 65 years and over (50 years and over for Aboriginal and Torres Strait Islanders), you can get started with Community Transport by registering with My Aged Care. You can register online at www.myagedcare.gov.au or by calling 1800 200 422.

Once registered, simply ask My Aged Care for a transport referral code for Community Transport. Once we have received your referral, we will complete your assessment over the phone, then you may begin to use our service.

If you are under 65, contact your local Community Transport provider for further information about how we may be able to see if we can assist you.



How much will it cost?

The cost of using Community Transport will vary depending on the areas, distance of the trip and service providers. Please ask for the cost when making your booking with us.

