

APRIL 2025

SOUTH WEST
COMMUNITY TRANSPORT

TRADING AS

SOUTHERN HIGHLANDS
COMMUNITY TRANSPORT and

ACCESSIBLE TRANSPORT
AUSTRALIA

FROM THE EXECUTIVE OFFICER'S DESK

Friends, as we steam roll headfirst into the 2nd quarter of 2025 (It feels like life is moving faster and faster.) I hope you are all in good health and still looking forward to allowing us to satisfy all your transport needs.



We have had a few changes in the office so far this year with Anwar (Finance Manager) and Patrick (Fleet Manager) both retiring. I wish them both well in their future endeavours and hope they have many more years enjoying family and friends.

I would like to welcome Matthew (New Finance Manager) and Joshua (New Fleet Manager) to the team. I am extremely confident that they will thrive in these positions and keep SWCT performing at the high standard that our clients are used to seeing.

A lot of you may be starting to hear rumours of a new Aged Care Act and a new support system that will affect all of you in the coming months. The Federal Government will be rolling out a program called "Support at Home" which will see the CHSP (Commonwealth Home Support Program), HCP (Home Care Packages) and RAC (Residential Aged Care) all rolled into one program under the banner "Support At Home".

South West Community Transport is funded under the CHSP, this is bulk funding we receive from the Federal Government to heavily subsidise your transport. At this stage the Government is not sure how to roll transport into the Support At Home program and so we will be remaining under CHSP (bulk funding) until at least 1/7/27. If you start seeing things on TV or receive information from the Government, please do not be alarmed as your transport is not changing anytime soon.

If anyone is concerned about the future and is not sure what is happening or how it will affect you, I encourage you to contact My Aged Care on 1800 200 422 or contact our office on 9426 8999.

BOOKINGS

Please remember to make your bookings a minimum of 48 hours in advance to ensure a spot.



**LIKE US ON
FACEBOOK:
SOUTH WEST
COMMUNITY TRANSPORT**

WWW.SHCT.COM.AU

BOOKINGS: 4872 3722

HOME CARE PACKAGES

We are getting an increasing number of clients who are moving over to Home Care Packages, specifically to level 3 and 4.

Once you receive a level 3 or 4 Home Care Package, we are no longer funded by the government to subsidise your transport. We can however still offer you our transport services, but the cost needs to be met from your package and paid for by your package provider. I have endeavoured to explain in more detail below but if you have any questions or concerns please call us.

Have you applied to a HCP program or are currently on one?

South West Community Transport services are funded through the CHSP program for transport however we are still able to meet your transport and social needs when you have successfully applied for the Home Care Package Program. As we are dedicated to transporting you in your golden years, we can cater for your more complex needs for transport. We can take you on medical appointments and cost effective group based socials transport events like shopping. Your chosen Home Care Provider can be billed, offering convenient fuss free account-based solutions. Speak to one of our friendly team members so we can send you and your Home Care Co-ordinator a transport service agreement and social calendar.

OUT OF AREA TRANSPORT

As an organisation we are funded to deliver transport within the LGA's of Fairfield, Liverpool, Campbelltown, Camden, Wollondilly and Wingecarribee. The only time we go outside these boundaries is for medical Transport and these trips run on a strict timetable along the M4 and M5 to the city and return. Or if you are in the Wingecarribee Shire then to Wollongong and return as well.

If you are booked on one of these vehicles, you will receive a phone call 48 hours before the scheduled trip to confirm you are still going, we will then take payment for the trip over the phone. If after this time you cancel, then unfortunately we will not be able to give you a refund.

SOCIAL FEES

Our social program is a key part of our client experience, keeping everyone connected with a variety of weekly outings. However, what you may not realize is that we are only funded for transport, not for the social outings themselves.

The following tasks are not funded by the government:

1. Booking and coordinating outings
2. Risk assessments of social locations
3. Support from drivers and assistants at the venue
4. Other behind-the-scenes activities

These tasks require significant time and resources, which we can no longer cover internally. As a result, from 1/4/25, we will introduce a \$5 administration fee for all social outings. This small fee will help us continue providing these services. We hope you understand this change.

Outings - April 2025



SATURDAY Dolly "I will always love you" @ The Cube

05

Dolly: I Will Always Love You, captures the essence and timeless appeal of Dolly Parton, bringing her music and vibrant personality to life before your eyes. **Evening Event.**

Cost includes ticket, transport & admin fee. Dinner at own cost.

Total Cost: \$80

Payment Due

Date: 28/03/25

Booked In?

Paid?



TUESDAY Enzo's & Fleetwood Mac / The Eagles Tribute

8

Enjoy a two course lunch and entertainment along with a couple of Community Transport Groups and their clients at Enzo's with live entertainment for lunch.

Cost includes lunch, transport & admin fee

Total Cost: \$80

Payment Due

Date: 01/04/25

Booked In?

Paid?



SUNDAY Lunch & Live Entertainment

13

Join us for our new fortnightly Sunday social, a Sunday lunch with an afternoon of live entertainment. We will be arriving at 12 and departing at 3.

Cost includes transport & admin fee. Lunch at own cost.

Total Cost: \$25

Payment Due

Date: On the day

Booked In?

Outings - May 2025



SATURDAY Scenic Saturday: Mystery Drive

03

Dolly: I Will Always Love You, captures the essence and timeless appeal of Dolly Parton, bringing her music and vibrant personality to life before your eyes. **Evening Event.**

Cost includes ticket, transport & admin fee. Dinner at own cost.

Total Cost: \$40

Payment Due

Date: On the day

Booked In?



SUNDAY Lunch & Live Entertainment

11

Join us for our new fortnightly Sunday social, a Sunday lunch with an afternoon of live entertainment. We will be arriving at 12 and departing at 3.

Cost includes transport & admin fee. Lunch at own cost.

Total Cost: \$25

Payment Due

Date: On the day

Booked In?



SUNDAY Lunch & Live Entertainment

25

Join us for our new fortnightly Sunday social, a Sunday lunch with an afternoon of live entertainment. We will be arriving at 12 and departing at 3.

Cost includes transport & admin fee. Lunch at own cost.

Total Cost: \$25

Payment Due

Date: On the day

Booked In?

Independent Socials



Tuesday 27th May

Mittagong Bunnings & Lunch at Mittagong RSL



Tuesday 15th April

Tuesday 10th June

Mittagong Garden Centre & Lunch @ Highlands Hotel

SOCIALS PHONE

We now have a dedicated socials mobile phone that is monitored on weekends only.

If you need to cancel a weekend social at the last minute please call the driver on 0434830562

Outings - June 2025



SUNDAY 01 Scenic Sunday: Mystery

01

Enjoy a scenic drive to relax and soak in breathtaking landscapes. Discover picturesque views, charming stops, and a hassle free, enjoyable experience. **Some walking involved. Cost includes transport & admin fee. Lunch at own cost.**

Total Cost: \$40
Payment Due Date: On the day
Booked In?



SUNDAY 05 Pine Ridge Miniature Donkeys

05

This exclusive tour allows you to get up close and personal with these adorable miniature donkeys, providing an unforgettable experience for everyone. **Walking involved. Uneven ground. Cost includes transport, morning tea & admin. Lunch own cost.**

Total Cost: \$80
Payment Due Date: 20/05/25
Booked In?
Paid?



SUNDAY 08 Lunch & Live Entertainment

08

Join us for our new fortnightly Sunday social, a Sunday lunch with an afternoon of live entertainment. We will be arriving at 12 and departing at 3. **Cost includes transport & admin fee. Lunch at own cost.**

Total Cost: \$25
Payment Due Date: On the day
Booked In?



SUNDAY 22 Lunch & Live Entertainment

22

Join us for our new fortnightly Sunday social, a Sunday lunch with an afternoon of live entertainment. We will be arriving at 12 and departing at 3. **Cost includes transport & admin fee. Lunch at own cost.**

Total Cost: \$25
Payment Due Date: On the day
Booked In?



VIVID - Overnight Trip Wednesday 11th June - Thursday 12th June

Escape the everyday and experience the magic of Vivid Sydney on an unforgettable overnight trip designed especially for seniors. Immerse yourself in the breathtaking light displays, art installations, and interactive exhibits that transform the city into a vibrant, dazzling canvas after dark.

Limited places. Please contact the office for an information pack.

Arts, Crafts, Knitting & Laughs

Looking for a fun and creative way to brighten up your Tuesday mornings? Look no further! Our **FREE** Arts, Craft & Knitting Class is the perfect opportunity to unwind, get crafty, and connect with new friends in a warm, welcoming environment.

What to Expect:

- A chance to explore your creativity through knitting, arts, and crafts
- Free transport to and from the event
- Free Morning tea to keep you refreshed and energized
- All materials provided - but feel free to bring your favourite knitting needles or craft supplies if you prefer!

When: This program will run for 6 weeks at our Mittagong Depot.

Class dates: Tuesday 15th April, Tuesday 22nd April, Tuesday 29th April, Tuesday 6th May, Tuesday 13th May and Tuesday 20th May. Whether you're an experienced crafter or just starting out, this is the perfect space to learn, relax, and enjoy yourself. Space is limited, so bring a friend or come make new ones!

