



SOUTH WEST
COMMUNITY TRANSPORT LTD
Leading the way in accessible transport



Client Newsletter

9426 8999

January 2019

Safe, Secure and Accessible Transport

Community Transport can transport you for almost any purpose.

You can use the service as often as you need

We provide services 7 days a week

ELECTIONS IN 2019

There will be both State and Federal government elections held in 2019. Please remember SWCT provides transport to voting booths both before and on election day. Ring early to make your booking once the government sets the dates

RING TO MAKE YOUR BOOKING 9426 8999



DON'T FORGET

Transport can be provided to destinations within 20 kms of your home on weekends and public holidays.

Trips are booked with 13CABS and a taxi will be booked to provide your transport. You can ring the office during the week to make your booking for the weekend, after hours or when we are closed.

Or for that last minute trip our weekend staff are available from 9am to 2pm Saturday and Sunday to take your bookings (except for public holidays)

If you wish to travel further than the 20kms please ring and speak to Management and we will do our best to accommodate your needs

Book your transport by ringing 9426 8999

My Aged Care

My Aged Care is part of the Australian Government's changes to the aged care system which has been designed to give people more choice, more control and easier access to a full range of aged care services. If you are over 65 you can call the My Aged Care contact centre on 1800 200 422 or access their website

<http://www.myagedcare.gov.au/>

SAVE THE DATE AND BOOK YOUR PLACE NOW

Limited spaces available.

SWCT invites clients to attend our Client Focus Group which will be held on Tuesday 19th February, 2019.

This is an opportunity for us to ask you how we are doing and to seek your input into new projects or services that we are developing. Free transport and lunch will be provided on the day

Standing Order Bookings

Do you travel to a local destination on the same day and time every week or fortnight or month?

If so you can ring now and book your 'Standing Order' or regular booking. Yes you can ask to be transported every Friday at 11.30am and we will enter this into our system and in the future you will only have to ring to cancel you booking. We will turn up every week or fortnight or month depending on your needs.

Ring and speak to our Customer Representatives for further information

A great day at Blacktown Markets



Vietnamese Outing to the Gardens



SOCIAL OUTINGS ARE FOR EVERYONE

A SNEAK PEAK OF THE FUTURE SOCIAL OUTINGS.
THE CALENDAR IS ALSO AVAILABLE ON OUR WEBSITE

Paddleboat ride

Musical

Mystery

Blackheath
Overnighter

Rail Works

Court House Tour

Trots and Markets

Lots More

Join us for Fun, laughter and
meet great people

RING TO ORDER YOUR SOCIAL CALENDAR
AND TO BOOK FOR SOCIAL OUTINGS. – 9603 5105
No other bookings will be accepted on this phone number

Do you need a vehicle in the evening or on weekends?

Yes!! SWCT hires out our vehicles when they are not in service.

Buses and cars including wheelchair accessible vehicles are available for self drive hire by Clients and their family and friends at very competitive rates

For more information or to make a booking please

⇒ See our website www.swct.com.au

⇒ Ring our friendly staff 9426 8999

⇒ Email the organisation transport@swct.com.au

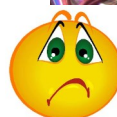
♥ Hire a vehicle and have fun traveling in the same vehicle as your family

Help needed to provide a safe Transport Service

When we are allocating passengers to vehicles we MUST consider how many wheelchairs and or walkers we will be loading, this number impacts greatly on the number of passengers we can safely transport.

PLEASE, PLEASE let us know if you have a walking frame and if you are bringing it along on the day of your transport.

The photo shows just some of the walkers that were transported to our 30th Anniversary celebrations





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Transport Services

South West Community Transport has been providing reliable, accessible transport in your local area for 30 years. During this time we have grown and changed to meet the changing needs of our clients. Below is an indication on the type of services we have available

- ⇒ A social outing every weekend.
- ⇒ Transport on a weekend or during the evening via taxi partnership
- ⇒ Clients can make a permanent booking if they are traveling regularly to the same destination
- ⇒ Fortnightly shopping service
- ⇒ Daily express bus into Sydney, Westmead etc
- ⇒ 8 Express bus services across the region
- ⇒ Transport to visit family and friends
- ⇒ Transport to access your community,
- ⇒ Transport for medical appointments, hospital visits etc

If you are not sure if we can provide the level of transport you require please ring our Customer Service Representative on 9426 8999

Please let us know if you or a family member have an email address. So we can send you this newsletter or the social calendar via email and save on printing and postage costs. Our email address is transport@swct.com.au Thank you

**Want to save the time and hassle of ringing and making a booking.? YES!
You, a family member or the doctor's receptionist can now make your booking**

on-line at www.swct.com.au. Phone 9426 8999

Our staff will ring or email a confirmation of your booking