

# OUR HISTORY



1988  
to  
1998



- Macarthur Volunteer Community Transport originally funded providing service to Camden, Campbelltown & Wollondilly LGA's
- 2 Vehicles
- Part Time Office Staff
- 3 Volunteer Drivers
- Most Service to Shopping & Social
- Shared Office space with other community service
- **1991** Changed name to Macarthur Community Transport
- Moved to own office in Busways Building
- **1994** Moved to own premises in the grounds of Carrington Nursing Home Camden
- 499 Clients
- Funding received for new and replacement vehicles and administration support
- **1997** Approached by Dept of Transport to temporarily auspice Liverpool/Fairfield Community Transport as this service had ceased trading
- **1998** Funding for Liverpool/Fairfield became permanent



# 1999 to 2008



- Changed name to South West Community Transport
- 3500 clients
- Macarthur Office and Liverpool Vehicle Depot
- **2002** Translated SWCT information into 8 community languages
- Launch of website
- Logo's on all vehicles and uniform
- 3500 clients
- **2003** Service moved from Carrington to the Business Enterprise Centre at Smeaton Grange
- Liverpool depot closed
- Talking Pictures Book Developed
- Vehicle Best Practice Booklet launched
- Commenced sub contract models for CT and taxi industry
- **2004** Auspice for Walomi Aboriginal Community Transport till 2009
- Organised 1st State-wide Aboriginal Community Transport Conference
- Developed and Launched Drivers Manual Handling Book
- Developed and launched Vehicle Purchasing Best Practice Guidelines
- **2005** Developed and launched the Manual Handling Training Package state-wide
- Developed Non Emergency Health Related Transport
- **2006** Launched the Liverpool Shuttle Bus
- Monthly Liverpool/Fairfield Social Outings
- Partnership formed with Macarthur Diversity Services
- Commencement of Travel Training Project
- Commencement of Taxi Voucher Project
- **2007** Commenced Wheelchair Accessible Vehicle Hire for evening and weekends
- 2008 **HAPPY 20TH BIRTHDAY**
- 5490 clients
- 38 paid staff, 14 volunteers
- 13 fully accessible buses, 7 cars
- Aboriginal Community Transport transferred back to Aboriginal Community



2009  
to  
2017



- Commencement of On Board Vehicle Communication System
- Launch of Isolated Transport Options report
- Partnership with Picton Buslines
- **2010** Relocated to Cary Grove Minto
- Providing extended hours transport from 7.30 am to 7.30pm Monday to Friday
- Introduction of Oxygen Concentrators
- Developed DVD
- Commenced Younger People with Disabilities Project
- **2011** Engaged Bi Lingual Workers
- **2012** Review of Strategic & Operational Plans
- 89 Team Members
- 22 Vehicles
- 7600 clients
- 100 team members
- **2015** 29 vehicles
- accessing hire vehicles
- 9635 clients
- Client focus group
- **2016** Introduction of CTABS transport booking system
- Introduction of National Disability Insurance Scheme
- Drivers go electronic
- **2017** Became a Company Limited by Guarantee
- Started Social Enterprise and Commercial business options
- Partnership with 1300Cabs

